

Escalation Matrix

Details	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Mr. Pradip Behera	7, Lyons Range, Kolkata-700001	033-40253084	pradipbehera@cse-india.com	10 am to 6 pm
Head of Customer Care	Mr. Kishalay Ghosh	7, Lyons Range, Kolkata-700001	033-40253084	kishalayghosh@cse-india.com	10 am to 6 pm
Compliance Officer	Mr. Asis Maity	7, Lyons Range, Kolkata-700001	033-40253033	asismaity@cse-india.com	10 am to 6 pm
Director	Mr. Prosenjit Dutta	7, Lyons Range, Kolkata-700001	033-40253019	pdutta@cse-india.com	10 am to 6 pm
Director	Mr. Dhiraj Chakraborty	7, Lyons Range, Kolkata-700001	033-40253001	dhirajchakraborty@cse-india.com	10 am to 6 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.htm>. Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.