## Information for Members

Due to Covid – 19 pandemic situation and abiding by the social distancing recommendations from Central as well as State Governments, CSE has taken decision to operate with reduced and emergency staffs only by rotational basis. Also on the days of lockdown as declared by the state government, CSE staffs are working from home only. Hence providing full help desk service to our Members/Brokers are only possible through Direct Mobile and Remote support only till the situation normalizes.

Trading Members please note the following Mobile Numbers for Help in case of extreme emergency:

## For IT Related Service like

SSL VPN Samik Bhaduri 98369 00210 Tamal Ghatak 94321 24722

Network TCS Help Desk 033 4025 3044

Tamal Ghatak 94321 24722

ODIN Nirmalya Bhattacharyya 98314 95322

Ratan Dutta 82403 22396 Dilip Chandra Das 89812 04307

CLASS (Technical Only) Nirmalya Bhattacharyya, Tamal Ghatak

## **For Operation Related Service**

 ODIN
 Asis Maiti
 98369 00216

 CLASS
 Asis Maiti
 98369 00216

MOP Departmental 033 4025 3034/35/31

## For RMS & Surveillance related service

ODIN, Margin, NOW Amit Santra 98360 67805

Suman Dey 98369 00203

Surveillance Departmental 033 4025 3011/12

By order:

CISO